



DEPOSIT POLICY

A reasonable deposit of a minimum 50% or more is to be made on any item that is a non stock item, or an item that has to be removed from a vehicle, assembly or piece of equipment.

A part must be paid in full within 48hrs of the part arriving at our location. Failure to do so will result in the loss of the deposit amount.

Refunds on a deposit will only be allowed on the following. 1) Parts ordered were not available*. 2) The part was wrong due to Holst Truck Parts mistake*. 3) The part was not available in a reasonable amount of time*. 4) The part was a replacement for a warranty claim.

All freight will be deducted from any refund that is issued.

All refunds will be paid out in the following order: 1st exchange 2nd in store credit 3rd company check. No cash will be refunded.

**ALL PARTS THAT ARE ORDERED SPECIFICALLY FOR
YOU ARE CONSIDERED SPECIAL ORDER.**

**ALL CASES ARE SUBJECT TO HOLST TRUCK PARTS
APPROVAL**